



# Knollwood Place Apartments

# RENOVATION NEWS

## WEEK OF AUGUST 17

Good News!

We are underway with phase II of the renovation! As you are venturing out to the lobby area you are starting to see all the work coming together. Everything is looking great!

Beginning August 17, the main entrance will be closed for renovations for approximately six weeks. Please note the following:

- The temporary front entrance will be Door 14. Please use your key fob enter using Door 14. (This is the door that is to the right of the main entrance.) (See photo 1.)
- The temporary front desk will be relocated next to Rabbi's office. (See photo 2. ) Front desk is open until 8:00 p.m.
- Guest services will be located by the temporary entrance and available until 8:00 p.m.
- This will also serve as the station for health care screenings and taking of temperatures.



- Packages will be delivered to the temporary guest services desk.
- Mailboxes will be up and running by the end of the week! Residents will be responsible to get their mail from their boxes. All "in house" mail will be placed in your mail boxes.
- Emergency response vehicles will use Door 14.
- Tescia Bratcher, housing director, will be in the office which was formerly marketing and leasing.
- Starting Tuesday, Wednesday and Thursday: New lobby flooring is going in starting at 7:00 p.m. Please note that it is advised no foot traffic in the lobby on 1st floor after 7 p.m. on these days.
- In case of emergencies, call 911. If you are on home care, call the on-call home health nurse line.

### If you have particular questions, please refer to this list of individuals to contact:

**Renovation:** Sam Mortenson 952-939-1681 or smortenson@sholom.com

**Housekeeping:** Paulette Swindeman 952-939-1508 or pswindeman@sholom.com

**Maintenance:** Brad Hoffman 952-908-1768 or bhoffman@sholom.com

**Dietary:** Earl Clark 952-939-1609 or eclark@sholom.com

**Therapeutic Rec:** Sydney Szalkiewicz 952-908-1723 or sszalkiewicz@sholom.com

**Social Services:** Courtney Peist 952-939-1523 or cpeist@sholom.com

**Home Care:** Michelle Langlois 952-939-1604 or mlanglois@sholom.com

**Housing director:** Tescia Bratcher 952-939-1602 or tbratcher@sholom.com

We appreciate your patience during this busy time. Thank you!



**Tescia Bratcher**  
Knollwood Place Apts  
Housing Director

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